



Emergency Medical Services: Quality Management

R0158

This 6-day course will provide the critical components, background and principles associated with the implementation, or enhancement, of a department's Quality Management Program.

Students will learn how to create, implement and maintain a Quality Management Program, including historical examples, current models, and best practices of quality assurance and improvement, process improvement, and data collection and analysis.

Throughout the course, students work on culminating activities relating to the development of a Quality Management Program. Students present the activity with classmates and instructors at the end of the course, allowing all students to take examples of Quality Management Programs to their departments.

WHEN: January 19th-20th, February 16th-17th, March 23rd-24th
08:30-17:00

All six days must be attended to receive credit.

WHERE: Emergency Services Training Center
1705 W 2nd Ave
Eugene, OR 97402

COST: \$199

CLASS SIZE: Limit 24 Students

INSTRUCTOR: Dr. Maria Beermann-Foat, Eugene Springfield Fire
Questions? Contact cheppel@eugene-or.gov

National Fire Academy Course

Eligible for ACE Accreditation

This course is made up of three, two-day sessions.

All sessions must be attended to receive credit.

There will be no refunds offered for missed sessions.



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